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Thursday, December 15, 2005

Crystal Saldaña
Leadership Training Advisor
Rapport Leadership International

Dear Crystal,

Thank you to Rapport Leadership International for the leadership training programs you provide. We have sent several of our staff to Leadership Breakthrough One and I have personally attended Power Communication. These programs have had a positive impact on the way we lead and communicate both internally as well as to the outside world, our customers, suppliers and other institutions. Our intentions are to have all of our staff attend Power Communication and Leadership Breakthrough One; we have plans to make several into Master Graduates having attended Leadership Breakthrough One, Leadership Breakthrough Two and Power Communication.

One of the returns we received on this investment is in higher employee retention of critical key employees. We have also experienced a high ROI in better communications that are executed both clearly and with enthusiasm. We look forward to continued relationship with Rapport and consider it a blessing we have the training center here in Edmonton, Alberta, Canada.

Sincerely and with enthusiasm,

Mike Meagher
President and CEO